

The Single Biggest Factor for Delivering Timely Building Consents

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Building Control and City Rebuild



Happy New Year: 2014

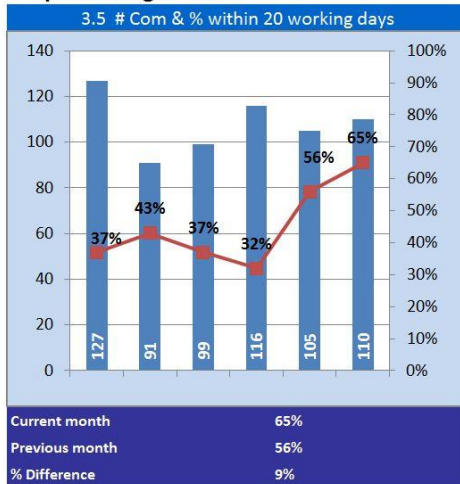
2014 BCCR started with many challenges

- New structure had just been put in place with new managers and newly formed teams
- Industry uncertainty
- High demand
- Forecasting complexity
- New software systems

So how are we doing?

Commercial Consents Performance

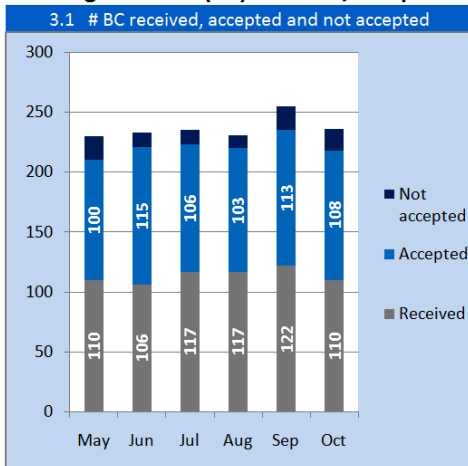
BC processing decision



- Processing timeframes for commercial consents improved by over 100%, from 33% within 20 working days in August, to 85% within 20 working days as of Monday 24th November

- Some older jobs have caused a bit of pain

Building Consents (BC) received/accepted



- Consent volumes have been relatively constant throughout the year

The Good Ship BCCR



- Applied strong work flow planning concepts over the commercial consents – based on manufacturing principles (*Kanban, Toyota*)
 - All staff work to set timeframes for initial review and final reviews – started with 12 working days, now the target has reduced to 10 working days
 - Identify quick wins – not all consents are created equal
 - Apply a processing pull methodology
 - Clear visibility of the entire workflow
- Identified the narrowed (in some cases closed) gates
- Challenged the team for ways to widen the gates

BCCR – What Next ...

Happy New Year: 2015



Our Focus is on:

- Reducing the number of elapsed days
- Quality applications - opportunities for client to influence performance of consenting process
- Case Management
- Promoting the value of Pre Application meetings

We expect to start the New Year with IANZ accreditation in place

*We are looking forward to working closely with you in 2015
as we continue to collaborate across industry to refine our
systems and processes*

Thank You

QUESTIONS ...